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# **EUROREC '01**A European Vision on Electronic Health Care Records

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- 4<sup>th</sup> conference on this topic, organized in Aix-en-Provence, France
- 20 countries represented, 100 participants
- First 3 conferences in Paris (1997), Rotterdam (1998), and Seville (1999)
- 2001 EUROREC organized by PROREC- France, supported by other PROREC Centers and the European Commission (Information Society Technologies)
- PROREC is "Promotion Strategy for the Electronic Health Care Records"

**<u>EUROREC Objective</u>**: Provide an updated picture of European trends, projects, developments, and implementations.

**PROREC Objective**: Promote the use of Electronic Health Care Records to support delivery of good quality health care.

### **Conference Goals**

- Initiate and strengthen partnerships between health care professionals
- Exchange ideas and experience and know better the market and policies
- Identify blockages in implementing the Electronic Health Care Records
- Cultural: changes in everyday process of health care delivery
- Economic: Business models for communicating the Electronic Health Care Records and for integrated care
- Ethical: Confidentiality and security issues
- Political: Communication of the Electronic Health Care Records between health care agents, and interest of pharmaceutical companies

#### Actors

- Health Professionals
- Public and Private Health Authorities
- Health Care Facilities Managers
- Health Information Systems Managers
- Health Informatics Experts
- Solutions Providers
- Academics and Researchers
- Standardization Bodies

## **Topics**

## **Electronic Health Care Records in Use: the Cultural Gap**

- Change in patient and doctor relationship and face to face dialogs
- Interference of Electronic Health Care Records with the face to face dialog with the patient
- Education programs

#### **Business Models**

- Business models in communicating the Electronic Health Care Records
- Business models for integrated health care
- Return of investments for industry, managers, and health care professionals

#### **Ethics**

- Protecting privacy
- Security and confidentiality issues
- Rights granted to patients over the storage, transfer, interchange, and use of personal data
- Concept of a virtual patient record
- Tracing clinical data
- Identifiers of professionals, organizations, and patients

## **Change Management**

- Business redesign and continuity of care
- Enhance communication between health care agents
- Communicating the Electronic Health Care Records

# **Technology**

- Standards, terminology, and security
- Software developers presented innovative and performing solutions
- Demonstration of communicating the Electronic Health Care Records between dissimilar systems

## **SECURITY AND CONFIDENTIALITY**

- 1. <u>European vision</u>: Security is a combination of availability, confidentiality, and integrity. Involves attributes of software that bear on its ability to prevent unauthorized access, whether accidental or deliberate, to programs and data [2].
  - Integrity > Prevention of unauthorized modification
     Availability > Prevention of unauthorized withholding
     Confidentiality > Prevention of unauthorized disclosure
- 2. <u>Norman J. Arnold School of Public Health</u>: The Human Subject Ethics Committee Approval is the base for assuring confidentiality [1]
- (a) "Would the type of data you are collecting from each subject possibly be construed in an invasion of privacy?"
- (b) How will subject's privacy be protected? What are the procedures for safeguarding each subject's rights with respect to the following:
- Safety and security of the individual;
- Privacy and confidentiality (including protection and anonymity of data);
- Embarrassment, discomfort, or harassment?

#### References

- 1. **Coker AL**, **Sanderson M**. *EPID 741: Epidemiologic methods I. Course materials*. Spring 1999. University of South Carolina
- 2. Telemedicine glossary. Glossary of standards, concepts, technologies and users. Unit B1: Applications relating to health. 3<sup>rd</sup> Edition. 2001 working document. April 2001. DG-INFSO B1, Version 3.10